Operator, licence and safeguards

Operator details, licence records and account safeguards

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Operator, service and navigation

Official channels and license verification

The saved pages contain two validator addresses with the same identifier - on the CGA domain and on the GCB domain. CGA validator · Address on the GCB domain · CGA portal

- Telegram. EN channel · PL channel · EN support bot · Another listed FLAGMAN bot
- Social links in saved states. Facebook EN · Instagram EN · Instagram PL · X EN · X PL · WhatsApp, first address · WhatsApp, second address
- Responsible gambling resources in the operator footer. Gamblers Anonymous UK · BetBlocker

Legal Requirements

- Under no circumstances may persons under the age of 18 years of age, or any other age of eligibility for gambling as per the laws of a specific jurisdiction (“Eligible Age”), use the Website services. Use of the Website by persons under the Eligible Age shall be considered a violation of the Terms. The Company reserves the right to request documentary evidence of your age at any time to ensure that persons under the Eligible Age do not use the Website services. The Company shall have the right to suspend your account and refuse to provide you with services if you do not produce proof of age, or if the Company suspects that the provisions of Clause 4.1 have been violated. We are aware of the fact that the Internet is easily accessible by minors, and thus they may register and play in the Casino. We therefore urge parents to cooperate with us in preventing children from accessing the gambling Website. You can use special software that helps prevent such access. Please visit the following links for more information:
- http://www.cyberpatrol.com
- http://www.gamblock.com
- http://www.netnanny.com
- You hereby agree, confirm, and guarantee that your use of the Website services does not violate any applicable laws, statutes, or regulations. It is not the Company’s intention to provide services that, in any manner, violate the applicable laws of your jurisdiction. The Company shall not be held liable for the illegal or unauthorised use of the Website services.
- You use the Website at your own initiative, assume liability risks, and knowingly decide whether the use of the Website services is lawful in accordance with the current legislation in your country. You understand and agree that the Player should be aware of the existing laws and regulations regarding age requirements for participation in online gambling. The Company is not in a position to provide you with legal advice or guarantees regarding the legality of using the Website.
- You are prohibited from opening accounts, depositing funds, or placing real-money bets on FLAGMAN Casino if you are located or reside within American Samoa, Armenia, Aruba, Afghanistan, Belarus, BES islands (Bonaire, Sint Eustatius, and Saba), the UK, Venezuela, the US Virgin Islands, the US Minor Outlying Islands, Georgia, Guadeloupe, Greenland, Guam, Egypt, Zimbabwe, Israel, Jordan, Iraq, Iran, Spain, Yemen, Cyprus, North Korea, the DR Congo, Cote d’Ivoire, China, Cuba, Curaçao, Kazakhstan, Lebanon, Libya, Mayotte, Macau, Mali, Malta, Martinique, Myanmar, the Netherlands, Nicaragua, Nigeria, the UAE, Oman, Pakistan, the Philippines, Puerto Rico, Réunion, Saint Martin, Syria, Slovakia, Somalia, South Africa, Sudan, Sweden, the USA, France, French Guiana, the Central African Republic, and Ethiopia. You agree to this requirement, undertake not to open accounts, and not to use your account if you are located in one of the aforementioned countries. If a player is found to be in breach of this and provides misleading details regarding their location, all deposits and all withdrawals will be null and void.

- If your winnings are subject to taxation by local tax or other relevant authorities, you are personally responsible for reporting your winnings and/or losses to the relevant authorities. You bear personal responsibility for the payment of all taxes and fees incurred in connection with the winnings that result from using the Website.
- Some games may not be available in certain countries and regions, depending on the policies of game providers, which may change from time to time.
- **Category A Countries** - Blacklisted Territories

NetEnt's games are not available in the following countries:

Afghanistan, Albania, Algeria, Angola, Australia, the Bahamas, Botswana, Cambodia, Ecuador, Ethiopia, Ghana, Guyana, Hong Kong, Iran, Iraq, Israel, Kuwait, Laos, Myanmar, Namibia, Nicaragua, North Korea, Pakistan, Panama, Papua New Guinea, the Philippines, Sri Lanka, Singapore, Sudan, Syria, Taiwan, Trinidad and Tobago, Tunisia, Uganda, Yemen, Zimbabwe, and the following three provinces of Canada: British Columbia, Manitoba, and Quebec.

- **Category B Countries** - Regulated Territories (Licensed Access)

NetEnt's games are available in the following countries, subject to a licence issued by the local regulatory authority and special permission from the provider:

Belgium, Bulgaria, the Czech Republic, Denmark, Estonia, France, Italy, Latvia, Lithuania, Mexico, Portugal, Romania, Serbia, Spain, Switzerland, the UK, and the USA.

- **Restrictions for Branded Games**

1. Jumanji, Emoji Planet, and NetEnt Rocks (Guns N' Roses, Jimi Hendrix, Motörhead, Ozzy Osbourne) are not available in Category A and B countries, or in China.
2. Narcos is not available in Category A and B countries, or in China, Indonesia, and South Korea.
3. Universal Monsters Studios (Creature from the Black Lagoon, Dracula, The Invisible Man, The Phantom's Curse) is only permitted in the following territories, provided they are not listed in Category A or B:

Andorra, Armenia, Belarus, Bosnia and Herzegovina, Brazil, Georgia, Iceland, Liechtenstein, Moldova, Monaco, Montenegro, Norway, San Marino, Serbia, Switzerland, Croatia, Macedonia, Austria, Belgium, Bulgaria, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Peru, Poland, Portugal, Romania, Russia, Slovakia, Slovenia, Spain, and the UK.

The United States, its military bases, territories, and possessions are specifically excluded from the Territory.

4. Conan is not available in Category A and B countries, or in China.
5. Street Fighter II is not available in Category A and B countries, or in the following territories:

Anguilla, Antigua and Barbuda, Argentina, Aruba, Barbados, the Bahamas, Belize, Bermuda, Bolivia, Bonaire, Brazil, the British Virgin Islands, Canada, the Cayman Islands, China, Chile, Clipperton Island, Colombia, Costa Rica, Cuba, Curaçao, Dominica, the Dominican Republic, El Salvador, Greenland, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Japan, Martinique, Mexico, Montserrat, Navassa Island, Paraguay, Peru, Puerto Rico, Saba, Saint Barthélemy, Saint Kitts and Nevis, Saint Lucia, Saint Martin, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Sint Eustatius, Sint Maarten, Suriname, the Turks and Caicos Islands, the USA, Uruguay, the US Virgin Islands, and Venezuela.

- Internet gambling may not be lawful in some jurisdictions, including the United States. You should check whether Internet gambling is lawful under the applicable laws of your country.

Previous wording about Antillephone

Saved CMS publication in which the license expiry is stated as 1 November 2024. The official conclusion on the current license is taken from the displayed footer and validator.

The information on the Website is provided by the Website operator GALAKTIKA N.V., registered at Scharlooweg 39, Willemstad, Curaçao (Reg. No. 140803). The activities of GALAKTIKA N.V. are fully licensed and regulated by Antillephone N.V. (license No. 8048/JAZ2016-050 valid till 1 November 2024), Curaçao laws and regulations. The payment processing is managed by Unionstar Limited (registered under No. HE 356131 at Agias Fylaxeos & Zinonos Rossidi 2, 1st Floor, 3082 Limassol, Cyprus), subsidiary of GALAKTIKA N.V.

Any person under 18 years old or under the legal age for gambling in a particular jurisdiction (“Eligible Age“) may not use the services of this Website under any circumstances.

Company, license, disputes and responsible gaming

- **Casino Guru, Jannete Hills, updated 28.09.2026** - owner and operator GALAKTIKA N.V., founded in 2025, license Curaçao Gaming Authority OGL/2024/169/0146 shown as Verified. Safety Index in the card and structured data 7.6/10, in the editorial text 7.7/10, in both places "above average". The summary shows a small casino within a very large group and a revenue estimate of less than $1 million, one paragraph says over $1 million, another calls the casino very large. These values are recorded in the respective sections of the source. The site takes into account terms, complaints, a four-year revenue estimate, blocklists and related brands. Terms are rated as mostly fair, with 2 disputed points noted. One specific risk according to the editorial assessment is that bonus-related restrictions may apply after wagering is completed. The second point is described broadly as a policy that may unfairly affect some players. Additional explanations in the review are taken into account and confirmed. Marks for the remaining factors: significant blocklists - 0, player protection - good, other factors - neutral, group influence - positive.
- **Casino Guru, group connections** - 19 brands and their ratings: Rox Casino 7.7, Monro Casino 7.2, Gizbo Casino 7.7, Jet Casino 7.8, Legzo Casino 7.8, VOLNA Casino 7.7, Martin Casino 7.4, irwin Casino 7.7, IZZI Casino 7.4, Beef Casino 7.5, Iris Casino 7.9, Patang Casino 8.9, 1Go Casino 7.5, Fresh Casino 7.8, Starda Casino 8.0, Drip Casino 7.7, Fugu Casino 8.0, Sol Casino 7.9, Lex Casino 5.7. Casino Guru writes that the group raised the brand's overall index.
- **LCB, updated 31.07.2026, reviewer Ana / Anchi** - GALAKTIKA N.V., CGA, related brands Sol Casino, Jet Casino, Fresh Casino, IZZI Casino, Legzo Casino, Starda Casino, DRIP Casino, Rox Casino, Monro Casino, LEX Casino, Irwin Casino, Martin Casino, Beef Casino, Patang Casino, FUGU Casino, Iris Casino. Players from Poland are marked as accepted. The gallery is marked 16.04.2025.
- **Casinomeister, Natasa Milojevic and commentary by Max Drayman** - rating 6.8/10, tags Crypto Casinos, Grey Zone, Packed with promos; the card is marked Inactive, navigation buttons are disabled in the review. Founded in 2025, the markup states 01.05.2025. Owner Galaktika N.V., the license is called CGA in the table and GCB in the text. Fresh and Sol are mentioned in the portfolio, affiliate program Royal Partners. As of the review, Casinomeister reports no complaints of its own. The Flagman thread on the forum is shown with 1 reply and 329 views, activity "1 year ago". In the dispute resolution order quoted by the editorial team, the first addressee is support; after a dispute unresolved at the administration level - independent bodies, official gambling authorities or licensees. The option to choose an arbitration service is Max Drayman's conclusion.
- **Kasynogracz, Karolina Wójcik, published 02.04.2025, updated 15.10.2026** - rating 4.6/5 in the review, 4.55/5 in the structured markup. The editorial team states Curacao Gaming Authority OGL/2024/169/0146, in the card it uses the name Curaçao Gaming Control Board. It asserts the presence of 128-bit SSL and two-factor authentication via a profile QR code. It refers to external audits of individual

providers, for example Playtech. According to its observation, the interface and support are available in Polish, and gameplay, deposits and withdrawals are possible in PLN. BLIK, mobile access, a wide selection of games and VIP are named as strengths; the drawback is the difficulty of accessing the terms of the first bonus before registration.

- **SlotCatalog, editorial team, updated 30.10.2026** - Galaktika N.V., launched 2025, CGA, claim that financial transactions are processed by Unionstar Limited. The review describes certified providers and RNG, SSL, identity verification, AML monitoring, age 18+, self-exclusion and links to help. The card shows 173 permitted and 20 restricted countries, and acceptance of a visitor from the GEO established by the review. This is SlotCatalog's information; access is confirmed separately. User rating 5.8/10 (5 votes), 0 comments.
- **Company profile on Trustpilot, Operator's Statement** - the company claims constant updates, licensed games, 24/7 support and 128-bit SSL, and calls the license "Curaçao eGaming". Curaçao and trust@flagman.casino are listed. The profile belongs to a verified owner since 10.12.2025, has a paid subscription, the Trustpilot record shows the profile owner's verified payment method and has no marks for identity verification, via Google and via Persona. These marks describe the site's profile.

Protection tools according to Casino Guru	Marked as available	Not marked as available in the card
Self-exclusion 2/7	In the account; request via chat	Request by email; protection of withdrawal capability; national scheme; for persons without an account; other functions
Limits 3/4	Deposit, spending/loss and time limits	Additional limits
Awareness 1/7	Reminders and pop-up notifications	Information about activity, risks and behavior; time tracking; self-testing; other tools; duty of care
Pauses and blocks 1/4	Short breaks and cool-off	Panic button; game blocking; other tools

In its review, Casinomeister describes deposit, loss, bet and session duration limits, reality check, pauses and self-exclusion. Kasynogracz names deposit, bet, loss and time limits, time reminders in slots after 15, 30, 45 or 60 minutes, and self-exclusion for a selectable period.

Regulator data from the Casino Guru card dated 22.09.2025, Adam Maclean. The portal links the beginning of regulated online gambling to the National Ordinance on Offshore Games of Hazard (1993) and dates the first license to 1996. It describes the historical master-licensee model of Antillephone N.V. (8048/JAZ), Curaçao eGaming / Cyberluck Curaçao NV (1668/JAZ), Curaçao Interactive Licensing N.V. (5536/JAZ) and Gaming Curaçao (365/JAZ). According to the review, with the application of the Landsverordening op de kansspelen (LOK) in November 2023, new licenses are issued by the single body CGA; previously licensed companies were invited to register by 30.04.2024. To verify, the source suggests opening the CGA mark in the casino footer and checking the Active status and the domain in the certificate, or finding the company in the registry. The regulator can be emailed at complaints@cga.cw regarding possible violations of legislation; individual disputes in the card are referred to the operator's process and the regulator-approved ADR. According to the same source, deposit, time and spending limits per period must be available at registration; the minimum self-exclusion at an operator is 6 months, and the description refers to self-exclusion at a specific operator. Regulator contacts: Scharlooweg 172-174, Willemstad, Curaçao, +(599 9) 737-2299, info@cga.cw. Curaçao Gaming Authority · License registry · Casino Guru explanation.

Help and self-exclusion. The reviews retain GamCare, GambleAware, Gambling Therapy, GAMSTOP and the Global Self-Exclusion Initiative. The Casino Guru initiative is described as a project to develop an international self-exclusion.

License and security - Main parameters

Parameter	Value
Operator	GALAKTIKA N.V., Scharlooweg 39, Willemstad, Curaçao. The operator is stated in the Parties section of the General Terms and in the footer of the saved site.
Licensee	GALAKTIKA N.V. is stated as the licensee in the Parties section. Payment processing is attributed to Unionstar Limited.
Regulator and jurisdiction	Curaçao Gaming Authority (CGA), jurisdiction Curaçao. The operator's terms separately name the law of Curaçao.
License number and type	OGL/2024/169/0146, a gaming activity permit according to the details in the footer and the Parties section.
License status and term	The General Terms, edition of 12.11.2026, state license OGL/2024/169/0146. For the current status and term, the CGA certificate record is used by the identifier tied to the operator and domain.
Permitted products	The operator's showcase displays online casino, Live Casino, sports and esports. The Parties section describes the licensing of GALAKTIKA N.V.'s activity; the coverage of a specific product is determined by the CGA certificate record.
Registry entry	In the saved footer, both validators, CGA and GCB, use a single certificate identifier. The matched record is GALAKTIKA N.V. / OGL/2024/169/0146 / the domain from the certificate.
Applicability to the market	Poland is the market of the author's test and the PLN profile. The details in the Terms relate to the Curaçao authorization, while the operator's admission in the country is considered separately. Technical access of the profile is described by the Polish registration form, the restrictions set by the Terms and the author's observations.
Age and restrictions	From 18 years of age or from a higher age of admission under applicable conditions. The user must comply with the operator's territorial restrictions; the game catalogue may have additional provider restrictions.
Account protection	The account offers 2FA connection via Google Authenticator by QR or key and control of active sessions with separate termination. The saved login screen shows reCAPTCHA.
KYC conditions	Confirmation of email and phone, upload of identity and, if necessary, payment instrument. Withdrawal is available to verified users; additional checks are possible for suspicious activity and according to the Terms' thresholds.
Limits and self-exclusion	The account provides deposit, loss, bet, session time and Reality Check limits. Temporary or permanent self-exclusion is arranged through support.
Regulator decisions	For a dispute about a transaction, the primary route is the operator's support and administration. In the Casino Guru review, contacting the CGA is described for a possible breach of license rules; a private financial dispute goes through the operator's procedure and permissible ADR.

License and security - Additional parameters

Parameter	Value
Date of issue	28 October 2024 according to the Parties section of the General Terms edition of 12 November 2026.
Protection of funds	The Terms define the gaming balance as an account settlement record, without the status of a bank deposit or deposit insurance. Transactions are subject to verification of the instrument owner and refund via a permissible route.
Legal entity reg. number	GALAKTIKA N.V. - No. 140803, Curaçao. Unionstar Limited - HE 356131, Cyprus.
Payment agent	Unionstar Limited, HE 356131, Limassol, Cyprus, a subsidiary of GALAKTIKA N.V. It manages payment processing under the Parties section.

See also

Operator support and complaints - About Us statements and contacts

Terms of use and operator rules - FLAGMAN Casino General Terms

Responsible gambling and self-exclusion - Limits and notifications