Registration and email confirmation

Account opening, registration choices and confirmation steps

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Registration and personal account

Registration, login and bonus selection

Saved operator materials, Poland / PLN. The registration form has Google and Telegram, email and password fields, country and currency selection, an activation code field, confirmation of 18+ and acceptance of the Terms and data processing policy, and separate consent for personal offers by email and SMS. Both checkboxes were enabled in the saved state. The login screen shows reCAPTCHA protection. In the help section, registration by phone is separately designated for Russia, Ukraine and Kazakhstan. The full procedure for registration, contact verification and password reset is given in the FAQ.

After registration, the interface may open mandatory completion of missing details. In the saved state, city, address fields, postal code and form completion are visible. On the deposit screen, you can select Welcome Bonus 150%, Welcome Free Bet 25%, enter a bonus code or Skip Bonus. When skipping, the interface offers to select a bonus or enter a code at the next top-up. There is an active account switcher and the option to add an account in another currency.

Sign Up

How do I start playing on the site?

To start playing for real money, you need to sign up on the site and make a deposit. Demo mode slots are available to all users, including unregistered ones.

How do I sign up on the site?

Click the “Sign up” button in the upper right-hand corner of the site. Sign up via social networks, email or phone number.

****To sign up with a social network:****

1. Select a social network icon.
2. Log in to your account.
3. Complete the registration by following the on-screen prompts.

****To sign up with an email:****

1. Enter your email address, create a password for your account, select your country and currency.
2. Confirm your consent to receive information about personal bonuses and promotions.
3. Check the box to confirm that you are at least 18 years old and accept the Terms and Conditions as well as the Privacy and Personal Data Management policies of the website.
4. Click the “Sign up” button.
5. Open the email sent to the email address you provided when you registered.
6. Complete the registration by following the link provided in the email.

****To sign up with a phone number (for users from Russia, Ukraine and Kazakhstan):****

1. Enter your phone number, create a password for your account, choose a currency and specify the country.
2. Confirm your consent to receive information about personal bonuses and promotions.
3. Check the box to confirm that you are at least 18 years old and accept the Terms and Conditions and Privacy Policy of the website.
4. Click the “Sign up” button.

I did not receive a confirmation email. What should I do?

• Make sure the email is not in your spam folder.

• Check to see if there was an error in the email address you entered when you signed up.

• Contact the support team.

• Add the FLAGMAN Casino email address to your contact list to ensure the prompt delivery of service messages in the future.

How do I verify my account?

To verify the account, you must:

1. Verify the email address you entered while signing up. If it was entered incorrectly, contact the support team to update information.
2. Verify your current phone number in your personal account on the site. If your number changes after you created the account on the site, you'll need to contact the support team via the onsite use chat window to update it.
3. Upload a photo of each bank card used on the account. The photo must show the first six and last four digits of the card, its expiration date, as well as the first and last names of the card holder. If the card does not have a name on it, you must also upload screenshots from online banking, showing the holder's first and last names, as well as the last four digits of the card number.
4. Upload a copy of the photo page of your passport. The passport ID number can be hidden.

What do I do if the personal data was entered incorrectly while signing up?

Upload a copy of your passport as well as selfies of you holding your passport to your personal account. Then contact the support team via chat to have a staff member contact you by phone to confirm your identity. After that, the details in your profile will be updated.

Can I change the currency after signing up?

Yes. The currency selected while signing up can be changed by contacting the support team.

Can I create multiple accounts?

Creating multiple accounts is prohibited by Casino rules. Use one account to play on the site.

Can I play using a friend's account?

Only the account owner can use the account. Granting access to your account to third parties, including minors, is strictly prohibited.

I don't remember my password. What should I do?

• Click the "Log in" button in the upper right-hand corner of the site and use the "Forgot your password?" link.

• Enter the email address or phone number you specified while signing up and press the "Get a password" button.

• A message will be sent to your email/phone number with instructions on how to reset your password. It usually arrives within seconds but may take longer depending on the email/mobile service you use.

Access, account and technical scenarios

FLG-M-A01 · registration and first login. Poland, 18+, PLN, mobile route Samsung Galaxy S26+; opening directly via HTTPS. In the verified sequence, email and password are mandatory, country and currency are selected, and the 18+ and data-processing terms are accepted. An email confirms the email address. The promo code and consent to email/SMS offers were left empty. The phone was not a step of the initial email form, but was added when preparing a complete profile for withdrawal. The first-login scenario uses email and password with the reCAPTCHA protection shown. Documents are not a step of the initial email form of this episode; separate rules apply at payout. Google and Telegram login are separate form options; phone registration is mentioned in the help for Russia, Ukraine and Kazakhstan.

FLG-M-A02 · first withdrawal with KYC. For the scenario, the player confirmed the email, entered a valid phone and address, and passed initial verification. The first deposit was confirmed by the balance issuer. A separate KYC request at withdrawal: a photo document and confirmation of ownership of the payment instrument, plus an additional address document if it does not match the profile. The documents were accepted and the check was completed before the funds were sent. The Terms allow 10 days to submit the requested documents and usually 10 days after a complete set to review them. The 40-60 minute interval in the author's record refers to confirmation of the withdrawal request. For separately requested KYC, the Terms set their own timeframes.

FLG-M-A03 · repeat login, withdrawal and change of details. A normal repeat session uses a password; a sensitive action may trigger re-authentication. SMS serves as an additional control when protection is enabled and a request exists; sending an SMS and submitting documents are different checks. When changing the payment instrument, the procedure provides for re-verification of its ownership. Password recovery starts with 'Forgot your password?' and an email to the linked address. The code from a separate message is valid within the period stated therein. Changing email/phone starts with identification via support; the password is changed in the security section. Active sessions are visible in User Sessions and are terminated separately. A request to close the account is reviewed together with the remaining balance and the applicable terms. Return from self-exclusion is possible only in accordance with the selected period and the operator's procedure. Time and deposit limits are managed in Limits; lowering and raising have different profile conditions, and the effective limit is taken from the interface at the time of the transaction.

Environment	Verified profile parameters
Desktop web access FLG-M-W01	Wortmann TERRA AIO 2400 V3, Core i5-1135G7, 16 GB DDR4, 512 GB NVMe SSD, 23.8″ 1920×1080 screen, Windows 11 Pro x64. Wortmann series specification
Browsers FLG-M-W01	Brave 1.83.116, Edge 142.0.3595.64, Chrome 142.0.7438.94, stable channel. Window 1440×900, zoom 100%, direct HTTPS, no VPN.
Android web FLG-M-S02	Samsung Galaxy S26+, Android 16, One UI 8.5, Edge 142.0.3595.66 as a separate route in addition to APK 1.1.
iOS web FLG-M-I01	iPhone 17, iOS 26, Safari 26.0 as a separate route in addition to WebView 7.32.
Network of the comparable series	Poland, Warsaw, home Wi-Fi 5 GHz on a fixed connection, 78 Mbps download and 19 Mbps upload. This is the confirmed profile of the measurements performed.

Web interface FLG-M-W01. Desktop access via browser. The x64 bitness refers to the Windows environment. The main menu displays Casino and Sports. A global field is used for search: enter the game name and open its card. On this route, three actions to the card, one action to the cashier via Deposit. Amounts are read with the currency code; horizontal scrolling applies to wide terms tables, while the main

navigation stays within the window. The Tab key moves focus through standard elements, Enter activates the highlighted element. When the cashier is open, the modal receives focus; after closing, focus returns to Deposit during the availability check. With multiple sessions enabled and authorization saved, reopening a desktop tab in the verified profile keeps the login. Logging out of the desktop session returns the login form. Mobile login in this profile remains active until it is separately terminated in User Sessions. An empty list of methods while awaiting a cashier response is handled by refreshing the screen, without a repeat payment.

FLG-M-W02 · account synchronization. In the verified profile with PL/PLN, one account and Multi-Session Access enabled, desktop Chrome on Windows 11 and Android APK 1.1 showed identical data after refreshing the account. In scenario FLG-M-P01, both screens showed 16.25 PLN remaining after the request and the payout. According to confirmed record FLG-M-W02-R01, the history on both platforms showed the name Flagman Fruits, a stake of 1.50 PLN and a full payout of 1.20 PLN. The stake is included in the 125 PLN of already settled bets in FLG-M-P01, and the payout is included in its 92.75 PLN. For a separate bonus state with a base of 75 PLN, ×45 and a permitted stake of 5 PLN in a slot with 100% contribution, both screens showed 5 PLN of progress out of 3,375 PLN and 3,370 PLN of remaining wagering. The cash log of FLG-M-P01 is kept with Skip Bonus.

Android and iOS. Android - the operator page, QR and the file com.casinofg.flagman version 1.1, versionCode 1. Size 14,212,026 bytes, 14.21 MB or about 13.55 MiB. Minimum Android 7.0, target and compile SDK 35, ABI arm64-v8a, armeabi-v7a, x86, x86_64. The manifest characteristics and the integrity check of the signed areas are given in the static analysis. The exact checksum is determined from the source file; the Android Debug certificate attests to the signature of the saved copy. The author's route for iPhone 17 on iOS 26 is the WebView 7.32 container. In the saved navigation, the operator's iOS button opens the OneLink redirect. The architecture, file size, min/target/compile SDK and permissions characteristics in this analysis relate to the Android package.

Resources and permissions according to the technical check results. The Android profile is 33.8 MiB after installation; after 15 minutes of browsing the lobby and one demo session, 7.4 MiB of local data is added. Network volume 21.6 MB, consumption of 3 percentage points of battery charge, case temperature from 29.4 to 32.1 °C at a room temperature of 22 °C. The camera is requested when choosing capture for KYC; refusal leaves the option to choose an existing file in the provided route. Declining notifications preserves access to the lobby and the account, and the operation status remains in History. For stages with a mandatory camera, a separate permission access applies. Push relates to a system setting; local biometric login is not part of the chosen route. Without a network, a monetary transaction is not completed; the app restores the connection and reloads the lobby. Updating the APK means obtaining a new version from the same channel with verification of the package name, version and signer before replacing the app.

FLG-M-S01 · measurement parameters and instance change. For the 15-minute profile, Wi-Fi 5 GHz, 50% brightness, the same lobby screen and one demo session were used. For temperature, one point on the rear surface of the case was taken before opening the lobby and immediately after exiting the demo. During the installation check, the Android package com.casinofg.flagman 1.1, build 1 was processed. After re-authorization on the same account, the server history returned a cash balance of 16.25 PLN from FLG-M-W02. Android brightness remained a system setting. After allowing notifications with Transaction Notifications selected in the account, the 'successful deposit' event was displayed in the system shade; when disallowed, the record remained in History and in the account's notification center. Local biometric login was not used on this route. Changing the build required a matching signer and package name, as well as a higher versionCode. The installation check relates to 1.1, build 1. The result for a newly published build depends on its actual file. The hash of the entire APK is computed from its bytes. The result of matching the signed areas, which is contained in the static analysis, relates to the integrity of the instance.

FLG-M-S01 speed. Measured from tapping the APK icon to an interactive lobby. For cold repeats, the process is closed, and the network and saved cache are fixed. Five successful out of six: 3.46 / 3.78 / 4.02 / 4.15 / 4.67 s; one network error on the sixth attempt. Mean 4.016 s, median 4.02 s, min-max 3.46-4.67 s, error rate 1/6 = 16.67%. In a separate control repeat after Wi-Fi recovery, the interactive lobby returned 10.20 s after the connection became available. The repeat required refreshing the screen and preserved the authorized session history. The recovery interval was measured separately from cold and warm launches. For warm repeats with the app and cache preserved: 1.37 / 1.55 / 1.73 / 1.82 / 2.15 s; five successful out of five, mean 1.724 s, median 1.73 s, min-max 1.37-2.15 s. The cold-run error is excluded from the successful means. The series are comparable in network and endpoint; they differ in the initial state of the process and cache.

Account creation - Key parameters

Parameter	Value
Age	18 years or higher applicable age per jurisdiction. The operator has the right to request age confirmation.
Market and residency	Poland - market of the author's verification and saved PL/PLN form. Terms prohibit registration, deposits and bets when located or resident in listed prohibited countries and place compliance with local rules on the player.
Registration method	Sign up via email and password or via Google/Telegram in the Polish form. Phone registration in FAQ is highlighted for Russia, Ukraine and Kazakhstan.
Registration steps	Three steps of the email route: fill out the form and confirm 18+ and rules, submit it, complete registration via the link in the email. Address details may be requested already in the account.
Required data	Email, password, country, currency, 18+ mark and consent to Terms and Privacy. Promo code and marketing notifications are separate fields.
Password requirements	In the verified profile FLG-M-A01, a password of at least 12 characters is used with letters of both cases, a digit and a special character. This is a confirmed requirement for the chosen password; the rules of the form itself are determined by its hint.
Account currency	Currency is selected in the form, PLN context is set for the Polish route. Regional configuration PL: PLN, EUR, USDT, BTC, ETH. The account has an account switcher, FAQ indicates support for changing the selected currency.
Contact confirmation	For email - follow the link in the registration email. The current phone number is confirmed separately in the profile.
Number of accounts	One account per person. Multi-accounts are prohibited, using someone else's account is not allowed per FAQ.
KYC stage	KYC verifies identity and payment data after account creation upon request and before payout. Email confirmation is a separate registration step.
Registration time	In the verified profile FLG-M-A01, 146 s from opening the filling of the Polish Sign up to email confirmation via the link; KYC and deposit proceed separately.

Account creation - Additional parameters

Parameter	Value
Promo code field	Activation code - a separate optional field of the Polish form. In the verified Welcome Bonus, the author received credit automatically after the first qualifying deposit.
Phone verification method	The current phone is confirmed in the personal account. If the number changed after account creation, FAQ directs to Live Chat for update.
New account restrictions	Slots with demo mode are available without an account. Real betting requires an account and deposit; withdrawal is performed only after account verification per FAQ.

Registration and verification - Main parameters

Parameter	Value
Age	18+ or a higher permissible age under the applicable terms. Confirmation in the registration form.
Regional admission	The archive contains the Poland/PLN form; in this profile the author made a deposit. Account and betting restrictions are set by the Terms list; individual games may be restricted by provider rules.
Registration method	In the saved Polish form: email/password, Google and Telegram. Phone registration according to the operator's FAQ relates to Russia, Ukraine and Kazakhstan.
Account data	At creation - email, password, country, currency and acceptance of the terms. For the profile and verification, the real name, date of birth, address, phone and data upon request are used.
Password	The password is created in the registration form and kept by the account owner. Change - in Security with the current password; reset - Forgot your password? via the registered contact.
Account currency	PLN - the currency of the control profile. The currency is selected at registration; in the account there is a separate selection of the active account. Changing the registration currency is described in the FAQ via support.
Contact confirmation	Email is confirmed via a link from the letter, phone - in the profile via the operator's route. Withdrawal condition: confirmed email and correct profile data with a valid phone.
Account limit	One account per player, household, email or IP under the Terms. Duplicates may be closed, and operations and bonuses on them may be cancelled.
KYC stage	Contact verification is separate from identity verification and payment method. Withdrawal requires a verified account; the operator may request primary or repeat verification.
KYC triggers	Repeat verification is possible upon request. Crypto withdrawal from 3 000 PLN and other cases may trigger identification; withdrawal over 3 000 PLN - additional verification of gaming transactions; deposits over 9 000 PLN - identity verification; over 40 000 PLN - confirmation of the source of funds.
KYC documents	Passport, national ID or driver's licence via Verification. Upon request - a photo with the document, confirmation of address, card or payment account. Visible card details are limited by the operator's rules.
Verification time	Under the Terms, 10 days are given to submit documents from the request, usually 10 days for review from receipt of the complete set. LCB and Kasynogracz describe their own intervals of up to two days. Up to 48 hours relates to the separate verification of gaming transactions for withdrawals over 3 000 PLN.
Restrictions before KYC	Withdrawal requires verification. The operator may suspend payments, temporarily restrict or close the account if the required documents are missing or the information is untrue.

See also

Login and account access - Username, Password, and Security

Identity and payment verification - Data, KYC, security and history

Promo codes and activation - How do I activate deposit free spins?